

# Decision 15-D-06 of April 21, 2015

regarding practices implemented by  
Booking.com B.V., Booking.com France SAS  
and Booking.com Customer Service France  
SAS in the online hotel booking sector

Posted on: April 21, 2015 | Sector(s) :

**DISTRIBUTION & CONSUMER GOODS**

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## Presentation of the decision

### Information about the decision

#### Origin of the case

Booking.com B.V., Booking.com France  
SAS et Booking.com Customer Service  
France SAS

#### Decision

Agreement on commitments  
Closure of the procedure

**Company(ies)  
involved**

Union des Métiers et des Industries de l'Hôtellerie (UMIH), Groupement National des Chaînes Hôtelières (GNC), Confédération des Professionnels Indépendants de l'Hôtellerie (CPIH), Syndicat National des Hôteliers, Restaurateurs, Cafetiers et Traiteurs (SYNHORCAT), Fédération Autonome Générale de l'Industrie Hôtelière Touristique (FAGIHT), Accor

**Read**

Full text of the Decision (in French)

2.66 MB

Press release